

Respondent



26

Caroline Dotson



22:36

Time to complete



1. Please provide your name, position title, and contact information. *

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2. Is this submission an idea for a Promising Practice or existing Promising Practice? *



Idea for a Promising Practice



Existing Promising Practice

3. What is the name of your Promising Practice? *

Measurement for Motivational Interviewing

4. What type of Veterans does this practice serve? *



Rural



Urban



Both

5. How does this practice promote vaccine acceptance? *

Measures are used within the VHA and are best practice for data collection, tracking of information, and to help clarify needs from patient to provider. The input of a simple measure (5-10 questions) to determine the level of confidence that a Veteran has in COVID vaccines would have multiple benefits. 1. The VA would have a visual measure of where Veterans are in the stages of change/confidence in the vaccine, which would help determine how to best focus mass efforts. 2. A clinician or staff member who administered the short measure would see in real-time how a Veteran rates in their readiness to discuss or receive the vaccine. This will help clinicians help approach the topic. 3. Following the measure, suggested appropriate responses/questions/guides would be automated in the template to assist the staff members in navigating the discussion.

6. What are the specific steps you took, or would take, to implement your practice and the timeline/timeframe for each? *

The VHA would use Motivational Interviewing, Stages of Change, and tailored questions to build this simple measure. Time estimated to create the measure, input a national template, and train staff through TMS on use with patients would be approximately 4 months.

7. What departments are involved in implementing your practice? *

All departments would have access to implementation of this practice.

8. What are the costs associated with your practice? *

The cost is mainly associated with the creation of a national template available in CPRS that may be accessed by all staff.

9. What primary metric data is tracked and collected to determine your practice's success? *

The measure would produce data that could include : 1. the percentage of Veterans score in the "low to no confidence", "moderate confidence", "high to total confidence" ranges. 2. What hospitals and regions require the most assistance to achieve increased confidence based on the local administration of the measure. 3. How guided MI discussions impact patient reception and trust of COVID vaccines.

10. What are the potential risks or barriers of implementing your practice and the proposed mitigations? *

Barrier: Ensuring all staff providing patient care are trained, including those who do not have confidence in the vaccine and may be resistant to these discussions with Veterans.

Mitigation: Including in the TMS training of use of the measure the VHA goals of providing exceptional health care. Barrier: Veteran frustration or increased risk of agitation in being asked about the COVID vaccine who have little to no confidence/trust. Mitigation: Allowing for Veterans to decline the measure.