**SYSTEM**

**Q:** What are the upfront and ongoing costs of the system?

**A:** There is no set-up cost (company covers that). The contract pricing structure is per bed on a tiered system. The first tier is $3,800/bed/year. One of the great things about the setup is you only pay for bed/year. It doesn’t matter how many patients using the bed in that years’ time or how many socks you use. Same price if 10 or 200 patients use the sock system in that bed.

**Q:** We need to think about device placement in the rooms and the approximate range, as keeping rooms free of clutter is an ongoing battle. Could this be integrated into another system (i.e. if Caretracker tablets are used with Cerner could this program be integrated)?

**A:** They are very flexible about location of equipment per staff preference and optimal reception/placement. For us, we have mounted the tablet on the wall in such a way that it is convenient for the nursing staff to interact with. The company is onsite during the installation process and insures that the placement of all equipment provides sufficient coverage of the patient room.

**Q:** What type of call system was your unit utilizing prior to this implementation?

**A:** We have multiple different traditional fall prevention systems in place, such as bed alarms and video monitoring. No one seems to like the bed alarms (for many reasons), the video monitoring is appropriate for some, but not all patients, and we cannot efficiently monitor very many with the video monitoring.

**SOCKS**

**Q:** Do these socks come in multiple sizes?

**A:** Regular width is available in sizes S through XXL, while wide width is available in M through XL.

**Q:** How long do each pair of socks last? What is the potential cost to us for replacement?

**A:** There is no additional cost for additional socks. Cost is flat rate based on bed/rooms per year. The nurses switch them out as they would any other patient sock.

**PROCESSES**

**Q:** The video/website mentions these can be recycled. Who is responsible for supporting this recycling process?

**A:** PUP socks are collected after use and potential reuse if in good shape (after washing). We have a used PUP Sock collection bin in a designated location on the wards using the system. Palarum is responsible for collecting the used socks for cleaning while at the same time replacing stock to insure the par levels established for the hospital and there is no additional cost for additional socks.

**Q:** How easily can summative data reports be generated/accessed?

**A:** From the company: “Palarum’s PUP system provides “Real Time” status of all enrolled patients on a monitor placed at the Nursing Station. Additionally, a daily activity report is generated and automatically sent to the leadership designated by each hospital. The reports can be optimized to provide details at the unit or facility level.”

**Q:** Can more than 3 staff members be alerted? The video mentions the system “alerts the 3 closet nurses”. It would be nice to possibly use this tool in an interdisciplinary capacity.

**A:** From the company: “The default settings for Palarum’s system is to send an alert to the 3 closest staff members enrolled with our PUP SmartBadge. This can be adjusted based on the needs of the facility. Upon receiving a Stand Alert signal, Palarum’s SmartBadge with vibrate and flash red led lights. The display with indicate the patient room number where the patient stand has taken place. Until the alert is cleared, that is the only information that is displayed. Additional features are being incorporated into our new, updated SmartBadge that will be ready later this year. This includes a “staff safety button” that a nurse can use to ask for assistance if they are in an uncomfortable situation.”

**MISCELANEOUS**

**Q:** It appears there is an external sensor on the side. Has there been any concerns/issues with risk for pressure injuries?

**A:** The company stated, “Palarum PUP socks have been utilized with over 3,000 patients covering over 10,000 patient days. Our clinical partners have not experienced any issues with pressure injuries, but as part of our training program we promote proactive skin integrity checks as part of their normal patient assessment visits.”

**Q:** What is the approximate compliance rate regarding patients removing the socks when they become uncomfortable?

**A:** The company stated they have not heard any patient complaints about the socks. Most of our patients have commented on the quality and comfort of the PUP socks, often asking if they could take them home. In situations where patients prefer not to wear the socks, talking to the patients and their families about the need to optimize their safety has proven helpful. If the patient is adamant about not wearing socks or is unable to wear socks, an alternative intervention will be needed.